

Dear Valued Customer,

**Essentra Components, Security Seals: Statement regarding coronavirus (COVID-19).  
Our manufacturing sites remain open with stock available for rapid delivery.**

As you will be aware from the latest news coverage, the outbreak of COVID-19 is impacting the movement of people and goods in a growing number of countries. Due to the rising concerns we deemed it appropriate to make a statement regarding the actions that we are taking, specifically, with regard to Malaysia and the recent movement restriction order.

Essentra Components are closely monitoring all updates and advice from the relevant organisations, including the World Health Organisation (WHO). As a result, we are taking a number of precautionary measures to ensure the health and safety of our customers and colleagues, whilst maintaining our service to you as follows:

- We are implementing a Business Continuity Plan (BCP), which means we can still operate our business and attend to your product needs and enquiries, whilst adhering to a two-week movement restriction order across Malaysia. It also includes Health and Safety controls in order to maintain service and safety of our customers and colleagues.
- **Our customer service and sales team are currently working from home and are fully operational.**
- **We have security seals in stock in Malaysia and across our regional distribution network.**
- Our delivery partners can still ship parts for your urgent needs.
- Our Security Seals manufacturing facilities are still operating and we maintain high stock levels ready to react to your immediate and future requirements.

Based on current information, we are not expecting any impact on service. This is however a rapidly evolving situation and will endeavor to keep you updated if service will be impacted.

We will continue to work with our employees and suppliers to ensure we are all prepared to maintain a quality level of service to our customers whilst taking any health precautions necessary.

For more information on the virus and associated FAQs please refer to the WHO website: - <https://www.who.int/news-room/q-a-detail/q-a-coronaviruses>

Should you have questions or wish to clarify any of the above points, please contact our customer services at

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Kind regards,



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Essentra Components, Security Seals